

## CREATING VALUABLE CONTENT $^{\text{TM}}$

## A STEP-BY-STEP CHECKLIST

| IS THE CONTENT:                                      | DOES THE CONTENT INCLUDE:   |
|--|---|
| FINDABLE  Can the user find the content?             | <ul> <li>□ An h1 tag</li> <li>□ Metadata: title, descriptions, categories &amp; tags</li> <li>□ At least 2 links in the body copy</li> <li>□ Alt tags for images</li> </ul>   |
| READABLE  Can the user read the content?             | <ul> <li>□ An inverted pyramid writing style</li> <li>□ Bullets / numbered lists</li> <li>□ Attention to the style guide</li> <li>□ A use of headers &amp; chunking copy</li> </ul>   |
| UNDERSTANDABLE  Can the user understand the content? | <ul> <li>□ Reflection that you considered user personas</li> <li>□ An appropriate content type (text, video, etc.)</li> <li>□ Provide an introduction to set context</li> <li>□ Respect for the audience's reading and understanding level</li> </ul> |
| ACTIONABLE  Will the user want to take action?       | <ul> <li>□ A call to action</li> <li>□ An invitation to share</li> <li>□ Links to related content</li> <li>□ A place to comment</li> </ul>  |
| SHAREABLE  Will the user share the content?          | <ul> <li>□ A reason to share (e.g. something to provoke an emotional experience)</li> <li>□ An ask to share</li> <li>□ An easy way to share (e.g. use of widgets)</li> </ul>  |

☐ Personalization (add hashtags to tweets)